

July 29, 2026

Dear Residents and Families,

Moving Day is Almost Here!

After many months of planning, construction, preparation, and anticipation, we are delighted to announce that Babcock Community Care Centre will officially move into our new home on **Sunday, August 16, 2026!**

This is a truly exciting milestone in the history of our home. We are incredibly proud to be opening a modern, welcoming long-term care home that has been thoughtfully designed to enhance the comfort, safety, independence, and quality of life of our residents while providing inviting spaces for families, staff, volunteers, and our community to enjoy.

Many of you have followed the progress of the new home over the past several years, and we sincerely appreciate your patience and support throughout this journey. We are thrilled that the day has finally arrived when we can begin this exciting new chapter together.

Our new home is located just down the road from our current location, allowing residents to remain in the community they know and love while enjoying all the benefits of a newly built home.

Move Day Preparation

Beginning **Thursday, August 13**, we will begin transferring selected non-essential equipment, supplies, and furnishings from our current home to our new Babcock Community Care Centre. This work will take place over several days leading up to Moving Day to ensure everything is in place and ready to welcome residents into their new home.

The items being moved during this time are those that are not required for the daily care and comfort of our residents. Our current home will remain fully operational, and resident care and services will continue without interruption. This advance preparation will help ensure a smooth, safe, and well-organized transition on **Sunday, August 16**, when residents move into their new home.

Moving Day – Sunday, August 16, 2026

Residents will begin the day just as they normally would by enjoying breakfast in our current home.

Beginning at approximately 8:15 a.m., residents will be transferred to the new Babcock Community Care Centre. Our goal is to have all residents comfortably settled into their new rooms by 12:00 noon, where they will enjoy their first lunch in the new home.

To ensure the move is completed safely, comfortably, and efficiently, we have partnered with Health Care Relocations (HCR) and Voyago Transportation Services, two organizations with extensive experience in healthcare relocations.

Residents will travel in small groups of three per vehicle. Each Voyago vehicle will be staffed by Voyago personnel and accompanied by one of our Personal Support Workers, ensuring familiar faces are with residents throughout the journey.

Upon arrival, additional Babcock Community Care Centre staff will warmly welcome residents, assist them into the building, help them become familiar with their new surroundings, and ensure they are comfortably settled into their new rooms.

Our highest priority is to make this move a safe, positive, and enjoyable experience for every resident.

How Families Can Help

Families who are able to assist are encouraged to pack belongings that will not be needed before moving day. Examples include:

- Winter clothing
- Decorative items
- Non-essential personal belongings
- Resident-owned furniture that may not be required or may not fit appropriately in the new room
- Other belongings that will not be needed during the week leading up to the move

Packing assistance from families is completely optional. Our staff are fully prepared to assist with packing and transferring residents' belongings should families be unable to help.

Families wishing to assist may do so between August 10 and August 15, from 9:00 a.m. to 7:00 p.m.

This is also an excellent opportunity to take home clothing that no longer fits or personal items that are no longer needed.

Televisions and Valuables

Every resident room in the new home is equipped with a new wall-mounted television. As a result, any resident-owned televisions and television stands currently in resident rooms should be taken home prior to moving day.

We also strongly recommend that families take home any irreplaceable keepsakes, valuables, important documents, family photographs, jewelry, or sentimental items before the move to help prevent accidental loss or damage during the relocation process.

Resident Room Furniture

Each resident room in the new home has been thoughtfully designed with built-in storage and furnishings to maximize comfort and available space.

Every room includes:

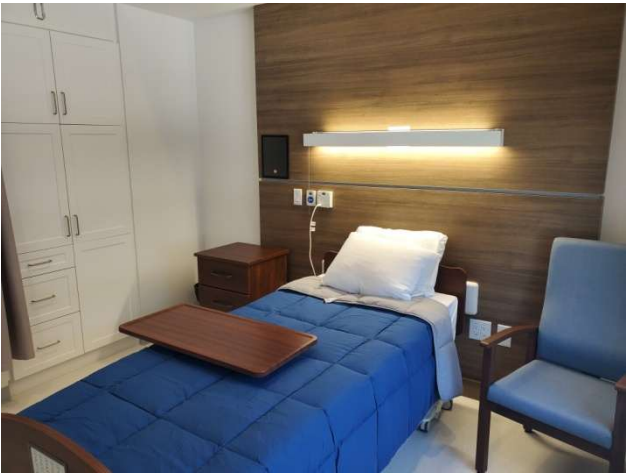
- An electric bed
- A bedside cabinet with three drawers
- An over-bed table
- A built-in wardrobe with closet space and drawers
- Built-in cabinetry beneath the wall-mounted television
- A comfortable chair

Photographs of these furnishings are included below for your reference.

If you feel any resident-owned furniture will no longer be needed in the new home, we encourage you to remove those items prior to moving day. While many personal furnishings can certainly be accommodated, some larger items may not safely fit within the room layout or could interfere with resident care.

Should we identify any furniture that cannot be safely accommodated after the move, we will contact the resident's family to discuss available options.





Moving Belongings into the New Home Before Move Day

Beginning August 13, families may arrange to access their loved one's new room between 10:00 a.m. and 4:00 p.m. to move personal belongings into the new home before moving day.

This service is entirely optional. If families are unable to assist, our staff will be pleased to move residents' belongings for them.

To make arrangements, please contact the front office and ask for Michelle. Residents have already been assigned their new rooms, and staff will be happy to direct families to the appropriate location.

Hanging Pictures and Decorations

To protect the walls and ensure resident safety, we kindly ask that families do not hang pictures or other wall decorations themselves.

All framed pictures and approved wall-mounted items will be installed by our Maintenance Department using the appropriate hardware.

Visiting on Moving Day

Moving day will be an exciting but very busy day for residents and staff.

To allow our team, Health Care Relocations, and Voyago Transportation Services to safely complete the relocation, we respectfully ask that families **avoid visiting the home until after 2:00 p.m. on Sunday, August 16.**

This will allow staff to focus their full attention on helping residents move safely and comfortably into their new surroundings.

Because of the demands of moving day, **guest meals** will not be available at supper on August 16th. We appreciate your understanding as our team focuses on supporting residents throughout this important transition.

Thank You

We recognize that moving to a new home is a significant event for residents and their families. While change can bring mixed emotions, we are confident that our beautiful new home will provide a welcoming, comfortable, and modern environment where residents can continue to receive exceptional care and enjoy an enhanced quality of life.

Thank you for your patience, encouragement, and support throughout this exciting journey. We look forward to welcoming everyone to our new Babcock Community Care Centre and celebrating this wonderful new beginning together.

If you have any questions before moving day, please do not hesitate to contact the Administration Office.

We can't wait to welcome everyone to their new home on August 16, 2026!

Sincerely,

Joe Babcock
Administrator
Babcock Community Care Centre