



Updated Visiting Guidelines – Effective September 9, 2020

Dear Families and Friends,

The government has relaxed some of the visiting directives previously in place so we wanted to update you with the current protocols. Please note that if the covid situation starts to become more active in our area we may have to increase safety protocols to try and prevent it from coming into our home. We greatly appreciate that all our visitors have been helping us keep our residents and staff safe by following the rules and staying home if you have any potential symptoms of covid or are worried you may have been in contact with someone who has had it.

Scheduled visits will occur every Tuesday, Wednesday, Saturday and Sunday between the hours of 11am and 7pm (meal times excluded). Please note that visits may be cancelled at any time due to inclement weather or to meet the operational needs of the home.

Outdoor and Indoor Visits:

- Please book an appointment by calling our Activity Director, Nicole Hopper.
- Each resident may schedule one visit per week with up to two (2) visitors in attendance. If extra space is available, additional visits may be booked.
- We will be booking 30-minute visitation sessions to try and accommodate all requests during the week
- We have designated an outdoor visiting area for you and your loved one for safe visiting. We will be using our activity room to accommodate indoor visits at this time.
- The visiting area will be cleaned and disinfected between every visit
- Please do not arrive until 5 minutes before your scheduled visit. We ask you do not arrive too early so you are not crossing paths with other visitors
- We recommend visitors practice physical distancing for the duration of the visit. **However**, visitors who have passed all screening, provided us with proof of a negative covid test within the last 14 days, could engage in close physical contact with a resident to support their emotional well being provided the visitor wears a surgical/ procedure mask (not cloth ones) and uses hand sanitizer prior to and after the visit. A surgical mask will be provided by the home for this purpose.
- Visitors are to ensure physical distancing (2m/6') with all other residents and staff in the home
- Visitors will be required to pass screening at the home.
- Visitors are no longer required to have been tested for Covid when attending outdoor visits if they do not plan on making physical contact with the resident. If they do plan on hugging, holding hands, etc, for emotional support, a negative covid test within the last 14 days of the visit is required.
- For indoor visits, visitors must provide proof to our screener of a negative Covid test taken within 2 weeks of the visit at the home. This has been directed by the government and is to help reduce the risk of our residents and staff coming in contact with Covid.
- Outdoor visitors must wear a mask/face covering during the visit. We recommend bringing your own for the visit. If you forget, we will provide one. If you plan on making physical contact with the resident, you will be required to wear one of our surgical masks that will be provided by the home.
- Indoor visitors are required to wear one of our masks. We will provide the mask at the home.

We have attached a "Visiting Guideline" package that provides more information for you to review. Please share the information with other potential visitors as well. It is also posted on our website www.babcockonline.com.

Resident Leaves of Absence:

The government has also now permitted families to be able to take residents off the property for temporary leaves of absence (day trips). We will provide the resident with a mask and ask that the resident and visitor adhere to social distancing guidelines while away from the home to help avoid catching anything and potentially bringing it back into the home. Upon their return, the resident will be screened and their temperature taken before coming back into the home. Please contact the home and speak with the charge nurse to let them know your plans so we can have the resident ready in advance of the outing.

Residents returning from overnight LOA's are currently required to be isolated in a separate room for 14 days from all other residents in the home. We have limited rooms designated for isolation in our home at this time. By using these rooms for LOA requests, we are potentially restricting their use for residents who become ill and must be isolated from others for infection control prevention. We must also use our isolation rooms for any residents returning from hospital admissions. These residents must also be isolated for 14 days as per the current directives in place. If we do not have these rooms available, the resident must remain at the hospital until one of our isolation rooms is free. Due to these concerns, we unfortunately are not able to accommodate overnight LOA's at this time. We are sorry for the inconvenience this may cause. We look forward to having further restrictions removed by the government when they feel it is safe to do so.

Thank you for all your understanding and for helping to keep our staff and residents safe. Should you have any questions, please call our Activity Director, Nicole Hopper.

Enjoy your visit! It is great to see you again. Thank you.

Joe Babcock
Administrator